



CARE & OPERATION

Tilting In Double Hung Sashes

1. Unlock sash lock(s)
2. Raise / lower sash at least 2-3 inches
3. Release both tilt latches and tilt the top of the sash into the home
4. To tilt in the top sash, first tilt in the bottom sash

Removing Sliding Window Sashes

1. Unlock sash lock(s)
2. Slide inner sash to the center
3. Lift sash up and bring bottom into the home
4. Repeat steps 2 & 3 for the outside panel

Operating Casement Windows

1. To open - unlock lever on side of window
2. Turn crank mechanism to desired position
3. To close - turn crank in opposite direction
4. Engage locking lever to fully close and lock window
5. To clean glass - remove screen by pulling it into house

Cleaning Materials

- To clean glass, use soft cloth with warm, soapy water or standard household glass cleaner.
- To clean vinyl frames, use soft cloth with a mild, non-abrasive detergent or simply a damp cloth.



Register your warranty online at
www.sunrisewindows.com

For Your Records

Product purchased from: _____

Installation date: _____

Manufacturer's Invoice No.: _____



WINDOW & SLIDING DOOR

**Lifetime
Non-Prorated
Transferable
Warranty**



LIFETIME NON-PRORATED TRANSFERABLE WARRANTY

Sunrise Windows, Ltd. warrants to you, the original purchaser of V Class Windows, that under normal use this product will be free from defects in material and workmanship for as long as you own or reside in the home in which the windows and sliding doors were installed. The details of the warranty are as follows:

PVC Frame and Sashes - Lifetime Non-Prorated Transferable Warranty

The welded corners will never separate. The PVC extrusions will not CHIP, CRACK, DELAMINATE, PEEL, FADE, BLISTER, PIT or WARP for as long as you live in your home. Exterior painted colors are warranted for 20 years to not blister, crack or peel, and have a 10 year warranty on fading. These warranties are transferable to the next homeowner.

Screen - Hardware - Balances - Other Moving Parts - Lifetime Non-Prorated Transferable Warranty

The screen frame is warranted against cracking, breaking, warping, or otherwise failing for as long as you live in your home. Fiberglass screen cloth will not tear or rip. If it does, Sunrise Windows, Ltd. will provide new fiberglass screen cloth - (FOB Temperance, MI) at no charge, all labor excluded. This warranty is transferable to the 2nd property owner.

All of the hardware, (the balances, the tilt latches, the crank mechanisms, the rollers and all other hardware components) is warranted against breaking, cracking, or otherwise failing, for as long as you live in your home. This warranty is transferable to the next homeowner.

Insulated Glass - Lifetime Non-Prorated Transferable Warranty

The insulated glass seal will not fail for as long as you live in your home. The insulated glass unit is warranted to be free from material obstruction of vision caused by film formation or dirt collection between the interior glass surfaces under ASTM C1036 Standard Specification. Insulated glass units with SunBlinds between the panes are covered for a period of 10 years.

When transferring the warranty, the second property owner will be entitled to a 50% discount on the cost of a new insulated unit, should the original become defective as a result of the above reasons.

Glass Breakage - Lifetime Non-Prorated Transferable Warranty

If the insulated glass in any V Class Window installed in your home should break or crack, for any reason, then Sunrise Windows, Ltd. will provide, at no charge, a new piece of insulated glass.

Madera™ Premium Interior Trim - Non-Prorated Transferable Warranty

Madera factory assembled trim is warranted against manufacturing defects and workmanship as long as you live in your home. This warranty is transferable to the next homeowner.

Procedure

All warranty claims should be made to the installing contractor: Sunrise Windows, Ltd., or authorized representative, reserves the right to inspect any window or door for which a warranty claim is made, and make a determination that may include repairing or replacing. Sunrise Windows, Ltd. will then provide to the installing contractor, or to the authorized contractor nearest your home, the warranted parts. Shipping and handling costs for replacement/repair parts provided directly to the consumer will be at the homeowner's expense. LABOR is not included in this Lifetime Non-Prorated Transferable Window & Patio Door Warranty. The installing dealer or distributor may charge labor fees to perform any warranty work. In no event shall Sunrise Windows, Ltd. be liable for special, incidental or consequential damages, or for any delays in the performance of the warranty due to circumstances beyond its control.

The Fine Print

Caulking, which is required in most installations, is not considered part of the product; therefore, it is not covered by this warranty. Variations in grain pattern, texture, and color are a part of the natural beauty of the wood used in Madera trim. No two pieces of wood are the same. Exterior painted colors are warranted for 20 years to not blister, crack or peel, and have a 10 year warranty on fading. The only issues which could void this warranty are improper installation, acts of God, and/or misuse or abuse. For commercial applications, the warranty is limited to 50 years.

Warranty Registration & Transfer

To register your warranty you must complete the form on our website (www.sunrisewindows.com) within 90 days of installation, and provide your Name, Address, Name of Installing Dealer, and Sales Order Number (available from the Installing Dealer) on the Warranty Registration page. **This is the only acceptable means of registering your warranty.**

To transfer warranty to a second homeowner, please complete the form on www.sunrisewindows.com. Transfer must be submitted within 90 days of property transfer; \$150 transfer fee, payable to Sunrise Windows, Ltd. required.

To register your warranty or transfer warranty to second homeowner go online to www.sunrisewindows.com and fill out the form provided.